# **Privacy Policy**

## Introduction

In view of the development of new communication tools, it is incumbent on each of us to pay particular attention, specific to privacy protection. That is why Gardium Security is committed to respecting the confidentiality of all personal information it collects.

## **Collection of personal information**

Gardium Security collects the following information: -Name -First name -E-mail address -Telephone / fax number

The personal information collected is collected through forms and interactivity, between you and this website. Gardium Security also uses, as indicated in the next section, cookies and/or logs to collect information about you.

## Forms and interactivity

Your personal information is collected through forms, namely: -Website Registration Form

Gardium Security uses the information thus collected for the following purposes: - Contact information

Your information is also collected through the interactivity that can be established between you and this website as follows:

- Contact information

Gardium Security uses the information thus collected for the following purposes: -Correspondence

## Log and control files

Gardium Security collects certain information through log files and cookies. This principally concerns the following information:

-IP address
-Operating system
-Visited pages and requests
-Time and day of connection

The use of such files offers Gardium Security the following possibilities:

-Improvement of service and personalized welcome -Personalized consumption profile -Statistics

#### Sharing of personal information

Gardium Security undertakes not to market any personal information collected. However, some information may be shared with third parties for the following reasons:

-Consumption profile -Advertising

#### **Right of opposition and withdrawal**

If you do not want your personal information to be shared with third parties, you are entitled to object to it at the time of collection or at any time thereafter, as mentioned in this section. Gardium Security undertakes to offer you a right of opposition and withdrawal as to your personal information.

The right of opposition is understood as the possibility offered to Internet users to refuse that their personal information is used for certain purposes identified at the time of collection.

The right of withdrawal is understood as the possibility offered to Internet users to request that their personal information is no longer included, for example, in a mailing list.

To exercise these rights, you can contact Gardium Security via:

Mailing address:

Gardium Security 136c Saint-Laurent Street Saint-Eustache (Québec) J7P 5G1

E-mail : communications@gardium.com

#### **Right of access**

Gardium Security is committed to recognizing the right of access and correction of persons concerned wishing to consult, modify or even delete information concerning them.

The exercise of this right will be done via:

Mailing address:

Gardium Security 136C Saint-Laurent Street Saint-Eustache (Québec) J7P 5G1

E-mail : <u>communications@gardium.com</u>

Safety and security

The personal information collected by Gardium Security is stored in a secure environment. The people working for the company are required to respect the confidentiality of your information.

To ensure the security of your personal information, Gardium Security uses the following measures:

-SSL (Secure Sockets Layer) protocol -Access management - Authorized person -Network monitoring software -Computer backup -Login / Password -Firewalls (Firewalls)

Gardium Security is committed to maintaining a high degree of confidentiality by integrating the latest technological innovations to ensure the confidentiality of your communications. However, as no mechanism offers complete security, a certain amount of risk is always present when the Internet is used to transmit personal information.

## Certification

Gardium Security's commitments to the protection of personal information are in line with Let's Encrypt Authority X3 program requirements

#### Legislation and regulations

Gardium Security is committed to respecting the legislative provisions set out in the Protection Act of personal information regarding the private sector (L.R.Q (2023), ch. 39.1).

Samuel Laflamme, Vice-Président Services Financiers est le responsable de la protection des renseignements personnels dans l'organisation. Ses coordonnées : <u>salaflamme@gardium.com</u>